



ITSA Portal SMS Opt-In Flow

Login Screen

The login screen has a dark blue header with the Integrity Testing & Safety Administrators logo and tagline. Below the header, there are input fields for 'Username:' and 'Password:', followed by a 'Sign In' button. A link for 'Forgot Your ITSA Portal Password?' is also present. A paragraph of text provides contact information for support, including a phone number and a reference to a 'Here' link. The entire login form is enclosed in a white box with a thin border.

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Username:

Password:

Sign In

[Forgot Your ITSA Portal Password?](#)

Please contact Integrity Testing if you are having problems logging into your customer portal. Click [Here](#) for HELP!

You may also call ITSA at 586-991-0000; Select Option 1 for support.

Once customers log in, they can access their business information via the *My Information* tab.

The 'My Information' screen displays various tabs for navigation: Home, Employees, Random Selections, Collection Sites, Orders, Reports, and My Information (selected). The main content area is divided into sections for Company Information, Contact Information, and Result Reporting. The Company Information section shows details for 'SAMPLE Company'. The Contact Information section includes fields for Name, Address, Phone, and Mobile Phone, along with a checkbox for SMS consent. The Result Reporting section has checkboxes for 'Notify On Positive', 'Notify On Negative', and 'Notify On Refused'. A 'Save' button is located at the bottom right of the Contact Information section.

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[Home](#) [Employees](#) [Random Selections](#) [Collection Sites](#) [Orders](#) [Reports](#) [My Information](#)

My Information

Company Information

Name: SAMPLE Company
Address: 2750 West Road
City: Anytown
Phone: (414) 729-0026

Status: Active
Address 2:
State: NC
Fax: (414) 429-0027
Zip: 15542

Contact Information

Name: Henry Hancor
Address: 2750 West Road
City: Anytown
Phone: (414) 729-0026

Bank: Add Auth Contact
Address 2:
State: NC
Zip: 15542

Mobile Phone: (248) 670-4038 ☐ I consent to receive SMS messages containing one-time authentication codes from Integrity Testing. **Save**

Email: henryh@sample.com **Save**

Result Reporting

Notify On Positive: ☐ Call In
Notify On Negative: ☐ Call In
Notify On Refused: ☐ Call In

Send Stat Reports: ☐ Call In
Send Random Reports: ☐ Call In
Broadcast Method: ☐ Do Not Solicit

Request Change

On the *My Information* screen, they may enter or update their mobile phone number. A required, unchecked checkbox is displayed alongside the phone number field stating: “I consent to receive SMS messages containing one-time authentication codes from Integrity Testing.” The checkbox must be checked before the number can be saved. We store the timestamp, user ID, and consent status in our database for compliance records. Only if they check this box will they receive SMS verification.

Once checked, and after they click "Save," the webpage will inform them that the mobile number was saved.

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My Information [Saved mobile phone number](#)

Company Information

Name: SAMPLE Company
Address: 2730 West Road
City: Anytown
Phone: (414) 729-0036

Status: Active
Address 2:
State: NC
Fax: (414) 429-0037
Zip: 16547

Contact Information

Name: Henry Hance
Address: 2730 West Road
City: Anytown
Phone: (414) 729-0036
Email: [Save](#)

Bank: Add Auth Contact
Address 2:
State: NC
Zip: 16542

Mobile Phone: [Save](#)
☒ I consent to receive SMS messages containing one-time authentication codes from Integrity Testing. Fax: (414) 429-0037

Result Reporting

Notify On Positive: Call In
Notify On Refusal: Call In
Notify On Negative: Call In
Notify On Other: Call In
Notify On Reject: Call In

Send Stat Reports: Call In
Send Random Reports: Call In
Broadcast Method: Do Not Solicit

[Request Change](#)