



<https://integritytesting.net/> <https://portal.itsacorp.com/>

Main Phone Number: 586-991-0000 * General Fax: 586-991-0004 * MRO Secure Fax: 586-991-0195 * Toll Free Fax: 888-339-ITSA(4872)

Client Services Team

Support for Collections, Random Selections, Scheduling, etc...

Director of Client Services

Tricia Pryce, CSAPA, MRO-A
tpryce@integritytesting.net
Ext 1002

Client Services Specialist

Robert Freeborn
rfreeborn@integritytesting.net
Ext 1000

Medical Review Officers

Support for verification of results and tests in review...

Medical Review Officer
Martin Duke MD
Robert Kantor MD
Philip O'Halloran
MRO@integritytesting.net

Administration

Support for management team...
Administrative Assistant
Denise Rakas
drakas@integritytesting.net

Client Relations Team

Support for new and existing clients with contracts, agreements, ITSA experience...

President

Lorri Smith, CSAPA
lsmith@integritytesting.net
Ext 1006

Operations

Mike Stamps
mstamps@integritytesting.net
Ext 1008

Billing & Accounts Receivable

All Billing and Receivables support and questions...

Director of Accounting

Amanda Butler
abutler@integritytesting.net
Ext 1007

Medical Surveillance

Managing FMCSA physical exams...
Medical Surveillance Support
Nancy Zagata
medical@integritytesting.net
Ext 1005

Operations

Support with the ITSA

Operations...

Director of Operations

Leslie Beery
lbeery@integritytesting.net
Ext 1017

Compliance

Support for regulatory compliance for all agencies...

Director of Regulatory Compliance

Sam Noe
snoe@integritytesting.net
Ext 1014

PRD & 40.25 Support

Support and processing for PRD, 40.25 and Clearinghouse...

BGC Specialist

Lercy Bernard
lbernard@integritytesting.net
Ext 1015

ITSA Phone IVR Options

Dial 586-991-0000

Choose the appropriate option:

- 1. Client Services Team**
- 2. Accounts Receivable and Billing**
- 3. Background Checks (including 40.25 and PRD)**
- 4. Operations**
- 5. Human Resources and Payroll**

"The Most Important Part of Your Workplace Drug and Alcohol Testing Program.....

Integrity "