



Main Phone Number: 586-991-0000 * General Fax: 586-991-0004 * MRO Secure Fax: 586-991-0195 * Toll Free Fax: 888-339-ITSA(4872)

Client Services Team

Support for Collections, Random Selections, Scheduling, etc..

Director of Client Services
Tricia Pryce, CSAPA, MRO-A
tpryce@integritytesting.net
Ext 1002

FMCSA Random Coordinator
Kelly Markus
kmarkus@integritytesting.net
Ext 1004

Client Services Support & After Hours Coverage

Robert Freeborn
rfreeborn@integritytesting.net
Ext 1000

Medical Review

Officers

Support for verification of results and tests in review..

Medical Review Officer
Martin Duke MD /Robert Kantor MD
MRO@integritytesting.net

Client Relations Team

Support for new and existing clients with contracts, agreements, ITSA experience..

President
Lorri Smith, CSAPA
lsmith@integritytesting.net
Ext 1006

Director of Operations
Mike Stamps
mstamps@integritytesting.net
Ext 1008

Info Technologies

Support with the ITSA Portal, rosters, etc..

Director of Information Technologies
Leslie Beery
lbeery@integritytesting.net
Ext 1017

Regulatory Compliance Team

Support with your program and understanding the regulations..

Director of Regulatory Compliance
Mary Brown-Ybos, CSAPA
mbrown-ybos@integritytesting.net
Ext 1009

PRIA & 40.25 Support

Support and processing for PRIA and 40.25

Lercy Bernard
lbernard@integritytesting.net
Ext 1015

Medical Surveillance

Managing FMCSA physical exams..

Medical Surveillance Support
Nancy Zagata
medical@integritytesting.net
Ext 1005

Billing & Accounts Receivable

All Billing and Receivables support and questions..

Director of Accounting
Amanda Butler
abutler@integritytesting.net
Ext 1007

ITSA Phone IVR Options

Dial 586-991-0000
Choose the appropriate option:

1. **Client Services Team**
2. **Client Relations**
3. **Password Reset**
4. **Receivables & Billing**
5. **IT Dept**
6. **Regulatory Compliance**
7. **PRIA and 40.25**
8. **MRO**

"The Most Important Part of Your Workplace Drug and Alcohol Testing Program..... Integrity"